



Basia Rose, LLC

Business Policy

Here at Basia Rose Designs we take pride in the work that we do. It is very important that the projects are completed on time, & our clients are happy. To accomplish these goals, we have a certain criteria that we follow. We will only accept projects that Basia Rose Designs is able to successfully complete in a timely manner. This guarantees that Rose Buds will be able to attend their events in a timely fashion.

Clients are encouraged to read the Business Policy, and ask any questions they have regarding policies and procedures.

All consultations are billed at \$100 and due at the consultation. The \$100 will go towards your bill and is non refundable. Price and design will be invoiced through email. Rush fees are applied to anything needed less than 6 weeks and must be paid at the consultation. Rose Buds (clients) are responsible for the cost of their own fabrics. Fabrics are selected and purchased by the designer based on the desired outcome and budget. Exact fabrics are not always available. We do not duplicate designs.

Custom orders take time and may require multiple appointments. Please arrive on time or give an advance notice. To reschedule go online to www.basiarose.com/booking

During consultation we will discuss the order, review a timeline and take measurements. You will receive an email with details of order. With proper communication we can do one make-up consultation if more time is needed. Multiple cancellations will deny service. Remaining deposit is due during pick up on the promised date. Any changes in the order or timeline may cause a delay of completion.

During the designing process, under the Designer's discretion you may be denied service. There are no refunds on custom orders after the process has started. Any Changes whatsoever will also change the completion date. Final fitting is required. For any reason a person can not do a final fitting: a pick up waiver must be signed. Understand that sales are final, any additional alterations after leaving with garment will cost.



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Cost and Fees

- **Consultation- \$100 minimum per person ordering**
- **Custom Designs Needed Less than a month \$100+**
 - **Alterations needed less than a week \$20+**
- **\$35 fee will be issued if canceling an appointment within 24 hours or not showing up for your appointment.**
- **Pick-ups a week (7 days) after the promise date will cost \$15 late fee plus remaining cost.**
- **Every 14 days after that will add a \$50 late fee(if not paid in full)**
 - **All custom designs must be paid in full or will be sold into collections after 30 days.**
- **Drop off or on site appointments are an additional \$20**
- **Changes after agreement will be cost additional (by alteration and cost of fabric).**
- **We will not hold responsibility on items not picked up within 30 days.**



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Basia Spencer- Lead Designer

262-349-6204

Visit By Appointment Only

7441 West Greenfield Ave

Custom Design Options and Pricing

Does not include Materials

Birthday Dresses \$250

Blazer Jackets \$350+

Gowns \$750+

Please know :

Showroom open

12 noon- 6pm

Friday and Saturday

with premade gowns sizes 00-26 startings at \$40 and alterations are available if needed.